



NAHA Safety Plan

The Professional Beauty Association is dedicated to providing a safe environment for NAHA attendees. In accordance with government guidelines and local mandates, we will follow recommendations for capacity limits, physical distancing, increased sanitization and other safety protocols, while hosting a large gathering for NAHA. Should capacity and seating recommendations change, we will update our website accordingly.

- **Contactless Registration and Tickets** - Our new registration system allows you to complete everything online and print your paper ticket ahead of time. Note: Tickets will not be available to print until 2 weeks prior to NAHA, to allow for assigned seating.
- **Spreading Safety Messages** – Health and safety messages will be shared through signage and overhead announcements.
- **Plexi Guards in High Interaction Areas** – As you are scanned into the event or in other high interaction areas, plexi guards will be in place.
- **Masks / Face Coverings** – (as of 3/26) – Masks are required in Las Vegas and inside the Mandalay Bay Convention Center. Plan to wear a mask or face shield at all times during the show.
- **Physical Distancing** – Tickets will only be sold in groups of 2 or 4 and all seats will be assigned prior to the event. Extra distance will be provided between groups and rows of seats.

Mandalay Bay/MGM Resorts Seven-Point Safety Plan

<https://www.mgmresorts.com/en/covid-19/seven-point-safety-plan.html>

1) Handwashing & Enhanced Sanitation

Guests will find easy access to custom-built handwashing stations and hand sanitizer throughout the property. Although our cleaning protocols have always been important, we have increased the amount of routine cleaning, with a focus on high-touch surfaces and common areas using cleaning products that meet EPA guidelines.

2) HVAC Controls & Air Quality

Rigorous measures have been taken to provide as much outside air



circulation as we can throughout our buildings and guest rooms with air filters that meet or exceed published standards.

3) **Digital Innovations**

We have reimagined several aspects of the guest experience through technology to transition previous processes into contactless options for guests. We are putting the arrival experience into the hands of the customers, enabling them to complete the check-in process themselves, from beginning to end. Guests will no longer have to wait in line, if they so choose.

4) **Employee Screening, Temperature Checks & Employee Training**

Extensive employee protocols have been put in place including screening questions, employee temperature checks and training programs on health and safety protocols. We ask guests to stay at home if they have COVID-19 related symptoms or live with someone who has recently tested positive. Medical and security personnel on staff will be able to assist should a guest develop symptoms while staying at one of our resorts.

5) **Mandatory Masks & Personal Protective Equipment (as of 3/26/21)**

Masks are required for all guests inside public spaces and outdoors on the pool decks with limited exceptions. Employees are required to wear an approved mask while working at one of our properties. Gloves will continue to be work by employees who require them to do their jobs.

Please note, at this time COVID-19 vaccines are not considered a special accommodation for our company's mandatory mask policy.

6) **Physical Distancing**

We have implemented 6-foot physical distancing policies throughout the resort with floor guides to assist and remind our guests. Where this isn't feasible, we have mitigated as best as possible with plexiglass barriers, face shields or clear signage.

7) **Incident Response Protocols**

We are heavily focused on reducing the chance for the infection to spread on our properties. IN the unfortunate event a guest or employee tests positive for the virus, we will activate protocols and leverage our trained staff to respond quickly so that exposed areas are thoroughly sanitized. MGM has medical and trained security personnel on staff to respond quickly in the event of an incident.